



With a view to the developments in the European Union concerning the free trade in products and services between the member states, TÜV UK Ltd is offering its very best in quality services relating to the certification of quality systems and delivering third party inspection service.

Our aim is to achieve an optimum service to meet the requirements and expectations of our customers with regard to the evaluation of quality management systems in accordance with the ISO 9000, 14001 and 18001 series of standards and technical inspection activities including design approval, pressure equipment inspection according to PED and ASME, welding approval, material certification, in-service inspection of pressure equipment (PSSR), lifting equipment (LOLER), PAS 43 inspection, and procurement inspection. Following a change regarding Environmental Responsibility and Awareness TÜV UK have added a range of Environmental Services dealing with Environmental Policies and Management Systems, Carbon Emission Trading Schemes (e.g. 14064, 14065, PAS2050), Carbon Footprint, EU ETS and verifying of CDM and JI projects under UN Accreditation.

TUV UK is an Health & Safety Expert company offering Risk Assessments, NEBOSH, IOSH, CCNSG, SCC and bespoke training courses. TÜV UK technical staff are trained according to SAFed requirements and furthermore CCNSG and in many cases NEBOSH qualifications.

The Managing Director collects information from all stakeholders (e.g. TÜV NORD, Other Shareholders, Members of the Board, Governing Board, Employees, Sub-contractors, Agencies, Clients, Regulatory Authorities, Accreditation Organisations & other relevant professional bodies) with regard to expectations and resources for the following years for example:

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- Open and confidential relations with the customer; activities and planning shall be flexible, aiming at short feedback / response time on matters such as questions, program planning, issuing of audit reports and decisions;
- Safety and environmental aspects are items for evaluation in the course of certification on customer's premises.

The Governing Board is established to guarantee the implementation of the policy in so far as it relates to our certification activities.

The Quality Manual describes the management tasks, structure and organisation as well as all quality-safeguarding activities necessary for the certification body in auditing and certifying quality systems and the inspection body in providing third party inspection services. The TÜV UK Ltd's quality system operates in accordance with the requirements of ISO /IEC 17021 and ISO/IEC 17020 and is accredited by UKAS.

This Quality Management System is the direct responsibility of the Quality Manager who controls and operates it in line with the TUV UK's accreditations and related guidelines e.g. International Accreditation Forum (IAF).

All TUV UK staff as well as sub-contractors shall be obliged to follow the quality management measures laid down, and they are required to contribute towards its improvement. The Quality Manual and all other related documents are made accessible to all staff involved.


All full or part time and subcontracted staff who have any contact whatsoever with customer related information, are obliged by their respective contracts of employment to maintain confidentiality and to that extent they have to sign a confidentiality declaration. Specific customer-related information which comes to

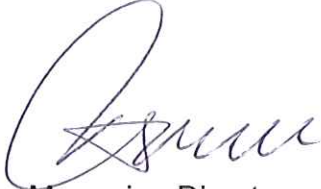
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their knowledge in connection with their activities must not be passed on to a third party, even after their contract of employment has been terminated.

The same applies to members of the Governing Board or any other person having access to customer related information.

Signed:   
Position: Quality Manager  
Date: 11<sup>th</sup> November 2010

Signed:   
Position: Managing Director  
Date: 11<sup>th</sup> November 2010

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